



# V-Soft Consulting Group Inc.,

## Oracle CRM

### CRM Foundation

- Roles and Roles types
- Resource Manager
- Teams and Groups
- Calendar
- Territory Manager

### Service

- Field Service
- Depot Manager
- Service Contracts

### Sales

- Tele Sales
- Sales Online
- Sales Offline

### Marketing

- Marketing Online

### E-Business

- I – support
- I – Stores